

ORDERING OF REPEAT PRESCRIPTIONS

WE ARE NOW ASKING PATIENTS NOT TO BRING IN PAPER PRESCRIPTION REQUESTS TO REDUCE UNNECESSARY VISITS TO THE PRACTICE.

FOR REPEAT MEDICATION CAN YOU TAKE ONE OF THE LEAFLETS AND REGISTER FOR ON LINE ACCESS TO ORDER YOUR REPEAT MEDICATION AND FOLLOW THE INSTRUCTIONS

IF YOU DO NOT HAVE ACCESS TO A COMPUTER OR SMART PHONE THEN PLEASE RING THE SURGERY AND REQUEST OVER THE PHONE. (THIS IS AN INTERIM MEASURE WHILST CORONAVIRUS IS CIRCULATING) WE WILL GO BACK TO NOT ACCEPTING OVER THE PHONE ONCE THINGS ARE BACK TO NORMAL.

ALL PRESCRIPTIONS WILL BE SENT ELECTRONICALLY TO YOUR NOMINATED PHARMACY

YOU WILL NOT BE ALLOWED TO COLLECT PRESCRIPTIONS FROM THE DESK

ORDERING OF ACUTE PRESCRIPTIONS

FOR ACUTE PRESCRIPTIONS OR ITEMS WHICH ARE NOT ON THE RIGHT HAND SIDE OF YOUR REPEAT PRESCRIPTION SLIP, PLEASE REQUEST VIA EMAIL TO walccg.lockstownpractice@nhs.net

IF YOU ARE UNABLE TO DO THIS THEN PLEASE PHONE THE PRACTICE WHO WILL BE ABLE TO ASSIST YOU. (THIS IS AN INTERIM MEASURE WHILST CORONAVIRUS IS CIRCULATING) WE WILL GO BACK TO NOT ACCEPTING OVER THE PHONE ONCE THINGS ARE BACK TO NORMAL.